



ATLIFIC HOTELS

ATLIFIC HOTELS AWARDS

Over the last year several Atlific Hotels have been recognized with highly esteemed awards. Congratulations to our award winners:

Victoria Marriott Inner Harbour

2007 Hotel of the Year – Marriott International
2007 Food & Beverage Excellence– Marriott International
2007 Leadership and Support of Maintenance & Upkeep Award – Marriott International
2007 EDGE Award – Marriott International
2007 Nominee – Outstanding Customer Service Award – Victoria Chamber of Commerce
2006 Customer Excellence Award – Marriott International
2006 Food and Beverage Excellence Award – Marriott International
2006 Outstanding Customer Service Award – Victoria Chamber of Commerce
2006 Greatest Resolution in Problem Experienced – Marriott International

Holiday Inn Hotel & Suites Downtown Vancouver

This hotel received the Hotel Association of Canada's *Hall of Fame Award of Excellence for Humanitarianism* in 2007. The Association highlighted the hotel's responsiveness to the local community, significant charitable accomplishments, and exemplary leadership and commitment in making its selection.

2007 Vancouver Tourism Award - Guest Services Supervisor

Magnolia Hotel & Spa

In 2009, the 22nd annual *Condé Nast Traveler Readers' Choice Awards* recognized the **Magnolia Hotel & Spa**, Victoria's four-diamond, European-style boutique hotel & Spa, as number twenty-two on the top 30 Canadian Hotels list.

2008, *Condé Nast Traveler Readers' Choice Awards*, 7th in Canada

2007, *Condé Nast Traveler Readers' Choice Awards*, 3rd in Canada

Vancouver Island Conference Centre

The Vancouver Island Conference Centre proudly accepted the Silver Service Award from Meeting Professionals International (MPI), British Columbia chapter. Chosen out of 180 venue members, the Conference Centre received the service award based on a long list of criteria, including outstanding service and attention to detail.

2009 VIREB Commercial Building Awards – Judges award for Excellence

2009 VIREB Commercial Building Awards – Excellence in the Community Institutional category.

2008/2009 Golder Sustainability Award

2008 Masonry Design Awards – Award of Excellence

2008 Canadian Urban Institute's Brownie Award – Sustainable Remediation Technologies and Technological Innovations

2008 Vancouver Regional Construction Association Awards – Gold Award Winner
2007 Leading EDG Award – Quality Infrastructure
2007 Awards for Engineering Excellence - Award of Merit
2007 Canadian Consulting Engineering Award – Award of Excellence in Building
2007 Nortel Innovation Solutions Award – Unified Network Design

Holiday Inn International Vancouver Airport

Frequently recognized for outstanding guest service and quality of facilities, the hotel has won numerous awards (as one of the top 20 Holiday Inn Hotels in North America) including:

Torchbearer Award (7 time winner), Intercontinental Hotels Group
Intercontinental Hotels Quality Excellence Award
Best of The Best - Executive Housekeeper Award
Best of The Best - Front Office Manager Award
North West Commercial Travelers' Association Of Canada, Hospitality Award

Quality Inn Northern Grand:

The Quality Inn Northern Grand is a *Choice Hotel's Gold Award* winner for service, cleanliness and hospitality.

In 2010 won the **APEX Award** through Choice Hotels for the Best Renovation/Redesign. This national award is designed to recognize superior hotel renovations and redesigns that have been completed throughout the year.

Econo Lodge Fort St. John

Received a 100% housekeeping score from Choice Hotels.

Best Western Wayside Inn & Suites

An 18-time winner of the Travel Alberta Housekeeping Award.

Best Western

Director's Choice Award 2007 from Best Western. This award is given to the top 20% of the North American hotels.

The Sterling Service Award for Front Desk Excellence 2007 awarded through BC Hospitality Industry in conjunction with the BC/Yukon Hotel Association.

The hotel team placed # 1 in the Vancouver Coast and Mountains district and in the top 4 for British Columbia.

Vantage Inn & Suites

Winner of the Alberta Hotel & Lodging Association Housekeeping award for 2008, 2007 and 2006.

Merit Hotel

The Merit Hotel & Suites is winner of the Alberta Hotel & Lodging Association's Housekeeping Award of Excellence, honouring the levels of excellence in cleanliness, comfort and maintenance; winning the award continuously since 2003.

Holiday Inn Winnipeg South

The Holiday Inn Winnipeg South was awarded by the Manitoba Business Leadership Network, "Employer of the Year 2007" for a small or medium-size business for innovation in employment equity for persons with disabilities. Our hotel was recognized specifically for the efforts we have made in providing employment and making appropriate accommodations for persons with disabilities and for persons requiring supported employment.

Residence Inn by Marriott Toronto Airport awards:

Gold Award for Marriott Brand Guest Satisfaction Survey's Overall Satisfaction results for year 2007 – To achieve this award the score for the year must average between 91.0 – 92.9%
2007 Highest Quality Assurance in Canada for Marriott Residence Inn Brand
2007 Highest Overall Guest Satisfaction Survey Results in Canada for Marriott Residence Inn Brand
2006 Highest Quality Assurance in Canada for Marriott Residence Inn Brand
2006 Highest Overall Guest Satisfaction Survey Results in Canada for Marriott Residence Inn Brand
Platinum Award for Marriott Brand Guest Satisfaction Survey's Overall Satisfaction results for year 2006 - To achieve this award the score for the year must average at 93.0%+

Residence Inn by Marriott London Downtown

Received the following awards from Marriott International:
2008 Most Improved RevPar
2008 Most Improved RevPar Index – Canada
2008 Most Improved RevPar Index – Marriott International
2008 Highest ESSOC – Canada
2008 Director of the Year – Marriott International

Lord Elgin

In 2008, **The Lord Elgin Hotel** received top honours as 'Star Property' at the Ottawa Tourism's Stars of the City Gala. The Lord Elgin's Christopher Ward won 'Evening Star' for his consistent service above and beyond guests' expectations.

Residence Inn by Marriott Ottawa Downtown

In 2006 won the most improved Guest Satisfaction Scores for Residence Inn Canadian Region.

Holiday Inn Stephenville

This hotel received the Prestigious Intercontinental Hotels Group Torch Bearer Award in 2006 and 2007. This award is presented to one of only 69 properties in the IHG system of more than 3800 hotels for achieving the highest levels of excellence in all aspects of operation – from quality to customer satisfaction.

Kathy MacKerricher, General Manager, Inn at the Quay, was named New Westminster Chamber of Commerce, Business Person of the Year. November 18, 2009.

Kathy MacKerricher, General Manager of Inn at the Quay since 1988, was named Business Person of the Year by the New Westminster Chamber of Commerce. Her many accomplishments include, but are not limited to:

- A dramatic renovation that was completed in March 2009, which included renaming the property, new logo, new advertising, and expanded marketing through internet channels
- Inn at the Quay achieved a 95+% rating from guests concerning their intent to return
- Received the prestigious Four Green Key Hotel Association of Canada's Eco-Rating
- Kathy leads her team with numerous civic contributions such as sponsoring families at Christmas and many dozens of donations/gifts to various community fund raisers and charities
- Has led the community for the past 10+ years through her donated time as President of Tourism New Westminster
- Has been a charter member of the Royal City Rotary Club for 17 years and a Director for the past 15 years
- On a personal note, Kathy has raised \$65,000 for the Canadian Diabetes Association, is a marathon runner and an extensive traveller.

Lord Elgin's Revenue Manager, Fraser Pearce receives Cornell Revenue Management Online Scholarship.

IDeaS Revenue Optimization, the leading provider of pricing, forecasting and optimization solutions and services, announced that three (3) revenue managers, including Fraser Pearce – revenue manager at Lord Elgin Hotel, have been awarded the IDeaS Cornell University Revenue Management Online Scholarship.